

LANGUAGE ACCESS PLAN

The Brussels Union Gardner Fire Department will take reasonable steps to provide meaningful access to its programs and services to persons with Limited English Proficiency, LEP, in the following manner:

1. Our service area, the three townships of Brussels, Union and Gardner, comprise approximately 10% of the total population of Door County. The most recent data available from government website data shows 1.49% of the overall population to be LEP. Census data for all of Door County shows 58 households with LEP, with a footnote that each household has 2.17 persons. The Census data also allows a targeted view of the primary zip code for the three townships within our fire protection district, 54204, to have 787 households with none identified as LEP. Notwithstanding, should we encounter the occasion to work with a person with LEP, the below actions will be used.
2. We will provide public notification to LEP persons of available services through two methods. The poster “I Speak – Language Identification Guide”, will be posted on our website and on the public space bulletin boards in our stations. All members of the department, especially the leadership, will be informed of how to work with a LEP individual so that the barrier language can be identified and how / to what extent communication service may be provided.
3. As stated in our NOTICE OF NONDISCRIMINATION, we will provide language interpretation services, free of charge to the person(s) with LEP. This could be as basic as utilizing an I Phone translation app, employing an online service such as Languageline translation and interpretation services, or if necessary, using qualified persons within the local education organizations such as the high school, UW college system, and or persons within the local county government, specifically the Department of Health and Human Services who are also set up to communicate with LEP persons. If written translation and or interpretation services, the same resources will be our contact point(s) as appropriate.
4. As stated in our NOTICE OF NONDISCRIMINATION, we offer free aids and services to persons with languages other than English, including oral and or written methods. Although not certain, the most likely language, other than English, that we will encounter is Spanish speaking. As such, when identified as the preferred language of the LEP person, our communications will be presented in that language.